

**CAA SOUTH CENTRAL ONTARIO
CAA Travel Expo – CONTEST RULES**

CONTEST PERIOD AND ELIGIBILITY

1. The CAA Travel Expo (“**Contest**”) sponsored by CAA Club Group (operating as CAA South Central Ontario (“**CAA**”) is open 08:00:01 a.m. ET on March 1 and ending at 4:00:01 p.m. ET on April 30, 2023 (“**Contest Period**”) to persons who reside within the club territory of CAA South Central Ontario, and have reached the age of majority in the Province of Ontario (18 years of age) as of the date of entry for the Contest with the following exceptions: employees and retirees of CAA and its affiliates, partners, suppliers, representatives, agents, advertising and promotional agencies, the independent contest agency if any, and the household members and Immediate Family of any of the above are not eligible to participate in the Contest. For the purpose of these Contest Rules, “**Immediate Family**” means spouse, mother, father, brother, sister, son or daughter, whether or not they reside in the same household.

HOW TO ENTER

2. NO PURCHASE NECESSARY. Eligible participants may enter the contest:

By attending the CAA Travel Expo:

- i. Participants must register for the CAA Travel Expo event (“**Event**”), as defined below online on the Eventbrite website (<https://www.eventbrite.ca/e/caa-travel-expo-tickets-543272150627>) or at caasco.com/expo and
- ii. Attend the event in-person to enter the contest during the “**Event Period**”, as defined below.
- iii. Early Registration Bonus

Participants who register for the **event** before 23:59:59 p.m. ET, April 7, 2023 will receive one bonus entry. To qualify for the bonus entry, entries must be received by 23:59:59 p.m. ET, April 7, 2023 and the participant must attend the **event** in-person during the “**Event Period**”. Only one bonus entry will be awarded per person. The bonus entry will not affect the odds of winning for participants who enter after April 7, 2023. The determination of eligibility for the bonus entry will be made by the sponsor. This bonus entry is non-transferable and has no cash value.

Participants must ensure that they check-in their attendance at the event reception during the “**Event Period**” to be eligible. Participants will be automatically entered to the contest once they checked in.

CAA Travel Expo event:

Event Period: 12:00 p.m. -4:00 p.m., Sunday, April 30, 2023

Venue:

Sheraton Toronto Airport Hotel & Conference Centre, 801 Dixon Rd, Toronto, ON M9W 1J5

3. Only one (1) entry per person. For online entries, proof of sending is not proof of receipt. Entries

that are incomplete, late, lost, and/or irregular in any way or sent by an unauthorized method are automatically void and will not be eligible or accepted. Entries will only be accepted as described herein and will not be accepted by any other means.

4. By entering the Contest, entrants agree to be bound by these Contest Rules and all decisions of CAA, which shall be final and binding, without right of appeal, in all matters relating to this Contest and the awarding of the prize(s), including without limitation eligibility and/or disqualification of entries.

THE PRIZES

5. Three (3) prizes are available to be won (individually a "Prize", collectively the "Prizes") consisting of the following:
 - i. Grand Prize: AmaWaterways™ One 7-Night Luxury River Cruise Trip for Two (2) (Approximate Retail Value: \$10,000 CAD)
 - ii. Second Prize: \$2,500 CAD CAA Travel Voucher (Approximate Value: \$2,500 CAD)
 - iii. Third Prize: Two (2) Air Canada Economy North America tickets (Approximate Retail Value: \$1,700 CAD)
6. The Prizes must be accepted as awarded, and may not be assigned, transferred, substituted, exchanged, refunded or redeemed for cash value. CAA reserves the right to substitute a Prize with an item of equivalent or greater retail value in the event that a Prize is unavailable due to circumstances beyond CAA's control. Prizes include delivery within approximately four (4) to six (6) weeks. Any costs or expenses associated with the Prizes not specified herein will be the responsibility of Winners (as defined below).

THE DRAWS

7. Three (3) Prize winners ("**Winner(s)**") will be selected by random draw from all eligible entries received during the Contest Period. The decision will be made by CAA on May 15, 2023 at 2:00 p.m. ET at its head office located at 60 Commerce Valley Drive East, Thornhill, Ontario, L3T 7P9.
8. The odds of winning a Prize will depend on the number of eligible entries received during the Contest Period.

WINNER CONFIRMATION AND PRIZE CLAIM CONDITIONS

9. Selected entrants will be notified by telephone at the number provided at the time of entry, and are subject to verification by CAA and/or its designated representatives, in their sole discretion. No communication or correspondence will be entered into, except with selected entrants.
10. To be confirmed a Winner, the selected entrant must:
 - (a) confirm compliance with these Contest Rules;
 - (b) accept the Prize as awarded;
 - (c) correctly answer a mathematical skill-testing question without assistance of any kind, whether mechanical or otherwise, and within the time prescribed; and

- (d) sign and return a Declaration of Compliance and Release of Liability and Publicity, in the form requested by CAA, within five (5) business days from the date of delivery thereof, if requested by CAA and/or its designated representatives.
11. The mathematical skill-testing question will be administered by mail and returned to CAA South Central Ontario, 60 Commerce Valley Drive East, Thornhill, Ontario, L3T 7P9.
12. If the selected entrant cannot be contacted by telephone personally and without leaving a message within seven (7) business days of the first attempt to contact him/her and after a minimum of 2 attempts, or fails to be confirmed as a Winner within the time prescribed, he/she will be disqualified and will not receive any Prize, and at CAA's discretion another eligible entry will be selected from the remaining eligible entries received, who will be subject to disqualification in the same manner. The initial selected winner will have no recourse towards CAA or anyone involved in the Contest.

RIGHT TO DISQUALIFY / TERMINATE / SUSPEND / MODIFY

13. CAA may, at its sole discretion, terminate, disqualify or withdraw any Contest entry without liability and without notice to the entrant. CAA reserves the right, in its sole discretion, to terminate, cancel, modify or suspend this Contest or these Contest Rules for any reason including should a virus, bug, unauthorized human intervention or other cause beyond the reasonable control of CAA corrupt or affect the security, integrity, fairness, or proper administration of the Contest. Any attempt to deliberately damage any website or to undermine the legitimate operation of this Contest is illegal, and should such an attempt be made, CAA reserves the right to seek remedies and damages to the fullest extent permitted by law, including, where appropriate, criminal prosecution. Entries are subject to verification and will be declared invalid and disqualified if they are illegible, mechanically reproduced, mutilated, forged, falsified, altered or tampered with in any way.

LIMITATION OF LIABILITY AND RELEASES

14. BY ENTERING THE CONTEST, ENTRANTS AGREE TO RELEASE CAA AND ITS AFFILIATED COMPANIES, AND THEIR OFFICERS, DIRECTORS, EMPLOYEES, SUPPLIERS, SPONSORS, ADMINISTRATORS, REPRESENTATIVES AND AGENTS, INCLUDING BUT NOT LIMITED TO CAA'S ADVERTISING AND PROMOTIONAL AGENCIES (THE "RELEASEES") FROM ANY AND ALL LIABILITY CLAIMS OR ACTIONS OF ANY KIND WHATSOEVER (INCLUDING DIRECT, INDIRECT, INCIDENTAL, CONSEQUENTIAL OR PUNITIVE DAMAGES) TO PERSONS OR PROPERTY RESULTING FROM: (a) PARTICIPATION IN THE CONTEST, (b) ACCEPTANCE, POSSESSION, MISUSE OR USE OF ANY PRIZE OR (c) ANY CLAIMS BASED ON PERSONALITY OR PRIVACY RIGHTS, DEFAMATION OR MERCHANDISE DELIVERY. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, therefore such exclusions may not apply to you.
15. Refusal by an entrant to accept the Prize or any part of the Prize releases and forever discharges CAA and its agents from all obligations related to the Prize, including delivery.
16. CAA assumes no responsibility for entries which are late, lost, stolen, damaged, illegible, incomplete, misdirected, postage due, destroyed or delayed. CAA assumes no responsibility for any failure of any Contest website or computer systems during the Contest Period, for any problems or technical malfunction of any telephone network or lines, computer on-line systems, servers,

access providers, computer equipment, software, failure of any entry including an online entry to be received by CAA on account of technical problems or traffic congestion on the Internet or at any website, or any combination thereof including any injury or damage to an entrant's or any other person's property (including computer) related to or resulting from participating in, or downloading any material in relation to the Contest.

17. CAA's suppliers are independent third parties over which CAA does not exercise any control. CAA is not responsible for the acts or omissions of these suppliers, nor does it assume any responsibility for any claims, losses, damages, costs, expenses, delays or loss of enjoyment to the Winner.

PRIVACY/PUBLICITY

18. CAA and its designated representatives will collect, use, and disclose the personal information you provide when you enter the Contest for the purposes of administering the Contest, prize fulfillment and for any purpose required or permitted by law. CAA may, from time to time, upon consent of the entrant (if required by law), use the personal information provided in connection with this Contest to (i) contact selected entrants for the purpose of notifying him/her, (ii) contact entrants directly regarding products and services provided by CAA and its affiliates, and (iii) research the effectiveness of websites and the marketing, advertising and sales efforts of CAA and its affiliates. Please see CAA's Privacy Policy at www.caasco.com/privacy for more information.
19. By participating in this Contest, winners consent to the use of their name, city of residence, voice, photograph, image or likeness in any publicity or advertisement carried out by or on behalf of CAA in connection with this Contest, without any further payment or consideration.

GENERAL RULES

20. This Contest is subject to all applicable federal, provincial, and municipal laws and shall be governed by the laws of Ontario. All entries become the property of CAA and none will be returned. Online entries must be made by the original, manual keystrokes of the individual entrant. Use of mechanical assistance, form filling software, or robotic assistance is prohibited. Only one (1) entrant's name may appear on the entry form.
21. In the event of a dispute as to the identity of a selected entrant based on an e-mail address, the winning entry will be deemed to have been made by the Authorized Account Holder of the e-mail address at the time of entry. The "**Authorized Account Holder**" is the natural person who is assigned an e-mail address by an internet service provider, or other organization responsible for assigning e-mail addresses for the domain associated with the e-mail address in question.
22. Logos and trademarks are the property of their respective owners.
23. ©CAA trademarks are owned by, and use is authorized by, the Canadian Automobile Association. ™Driven by Good is a trademark of CAA Club Group.

Additional Terms and Conditions –

i. Grand Prize: AmaWaterways™ One 7-Night Luxury River Cruise Trip for Two (Approximate Retail Value: \$10,000 CAD)

Terms and Conditions: Offer is based on availability and is valid for one 7-night cruise in a stateroom (Category E, Europe OR Category C, Mekong) based on double occupancy including port charges. Cruise is valid on select 2023 cruise itineraries (excluding Portugal and the AmaMagna). Complimentary stateroom must be booked within 60 days of embarkation. Gratuities and onboard incidentals are not included and are the responsibility of the passenger(s). Optional land programs, stateroom upgrades, transfers and flights may be purchased at an additional cost and will be subject to the AmaWaterways cancellation policy; please ask for details. This cruise certificate is not exchangeable against other cruises; offer is not combinable with any other promotions and/or discounts; certificate is non-transferable and has no cash value. Once applied to a reservation, this certificate is considered used, and therefore, in the event of cancellation is no longer valid or eligible to apply towards another sailing. CST#2065452-20.

ii. Second Prize: \$2,500 CAD CAA Travel Voucher (Approximate Value: \$2,500 CAD)

Terms and Conditions: Trip must be booked and paid in full by August 31, 2023. All travel must be completed by August 31, 2024. Valid for new bookings only. Booking must be made through CAA South Central Ontario. Reservations are based on availability of space. Applicable to pre-paid travel arrangements. Non-Transferrable. No cash surrender value. Subject to all cancellation schedule and penalties as per the applicable supplier. Prize exclude passport or Visa fees as applicable, Optional sightseeing tours, cancellation and medical insurance, beverages and meals except where noted, items of a personal nature, and airline baggage fees where applicable.

iii. Third Prize: Two (2) Air Canada Economy North America tickets (Approximate Retail Value: \$1,700 CAD)

Terms and Conditions:

- a. This prize is valid for travel on Air Canada, Air Canada Express and Air Canada Rouge scheduled flights only.
- b. Travel is not permitted during the standard blackout periods, which are subject to change without notice. Please refer to the attached blackout dates for more details.
- c. All applicable fees, such as airport/departure taxes, security charges or other third-party fees, taxes or charges are the sole responsibility of the bearer of the ticket.
- d. Once your ticket has been issued, the origin and destination cannot be changed. However, a change to the flight time, and/or travel date is permitted. Please go to aircanada.com, select "My Bookings/Flights" and make your change. A change fee per ticket may apply.
- e. Your ticket is not transferable, not refundable, and not redeemable for cash.
- f. Frequent flyer mileage accumulation is not permitted.
- g. Stopovers or multi-city itineraries are not permitted.
- h. The use of eUpgrade credits is not permitted.
- i. Promotional pass recipients may be held liable to Air Canada for failure to adhere to the restrictions and conditions of travel applicable to their tickets or for the fraudulent use of those tickets.

- j. Brand Guidelines and Permissions may be found at Air Canada Rights and Brand Permissions
- k. Your promotional code may not be distributed or sold, or otherwise used for commercial or personal gain, other than for the purpose for which it is intended. Air Canada reserves the right to modify or cancel this promotional code at our discretion. Any violation of these conditions may be subject to cancellation of the promotional code, of any booking made using this promotional code, and/or to any legal or other recourse available for the recovery of damages suffered or costs, expenses or loss incurred as a result of such prohibited use.