

Transcript
Hope Air – Thank You CAA Club Group

00:00:00:00 - 00:00:03:08

Mark Rubinstein

Hi, everyone. It's Mark Rubinstein, Chief Hope Officer with Hope Air.

Described Video: Close-up of man wearing jacket with Hope Air Logo.

Text On Screen: Hope Air Logo, Mark Rubenstein, Chief Hope Officer.

00:00:03:08 - 00:00:15:08

Mark Rubinstein

I want to thank the CAA Club Group, the leadership and all of their associates for their ongoing and dedicated support for our mission, bridging the distance between home and hospital for patients in need.

Described Video: Close-up of man wearing jacket with Hope Air Logo.

00:00:15:12 - 00:00:26:00

Mark Rubinstein

Did you know that last year we supported over 45,000 travel arrangements? Airline, hotel, meals, and Uber transportation from airport to hospital and back.

Described Video: Info graphic with Hope Air Logo

Text On Screen: 45, 943 Travel Arrangements, 13,721 Flights, 14,126

Accommodations, 9,814 Meals, 5,354 Taxi & Uber Rides.

00:00:26:00 - 00:00:34:00

None of that would be possible without your support. I'd like you to meet one of our youngest patients, Sienna and her dad Evan.

Described Video: Close-up of man wearing jacket with Hope Air Logo.

00:00:34:00 - 00:00:37:21

Sienna's Dad Evan

Hope Air has been such a help.

Described Video: Father carrying baby daughter in pink dress on his shoulder as they walk in a park.

00:00:37:21 - 00:00:51:07

Sienna's Dad Evan

Finding out that we had to travel from home to Ottawa for care was a huge impact on us. We had to try to find a way to move funds so that we could get the tickets that she needed, or find a way to get the gas so that we can drive her down.

Described Video: Close-up shots of father and baby daughter smiling and playing in the park.

00:00:51:07 - 00:00:53:18

Sienna's Dad Evan

But a lot of that's been relieved by Hope Air.

Described Video: Close-up shots of father and baby daughter smiling and playing in the park.

00:00:53:19 - 00:01:00:05

Sienna's Dad Evan

if we hadn't found Hope Air, it would have been a lot more of a lengthy process. We would have definitely had to spend a lot more on

Described Video: Close-up shots of father and baby daughter smiling and playing in the park.

00:01:00:05 - 00:01:03:17

Sienna's Dad Evan

gas and car maintenance just to get her down for appointments.

Described Video: Close-up shots of father and baby daughter smiling and playing in the park.

00:01:03:17 - 00:01:07:12

Sienna's Dad Evan

Our experience with Hope Air has been a humongous help.

Described Video: Close-up shots of father and baby daughter smiling and playing in the park.

00:01:08:06 - 00:01:15:00

Mark Rubinstein

In 2024, we supported over 4000 patients from over 550 communities who had to travel...

Described Video: Info-graphic with Hope Air logo appears on screen.

Text On Screen: 4,000 patients, 550 communities served

00:01:15:00 - 00:01:20:01

Mark Rubinstein

...long distance to reach critical medical care. At the heart of our work is our Hope Air flights program...

Described Video: Close-up shots of Hope Air airplane flying in the air, parked in the hanger and the pilot showing a child the cock pit.

00:01:20:00 - 00:01:24:01

Mark Rubinstein

...where we supported over 13,000 airline trips...

Described Video: Info-graphic with Hope Air logo appears on screen.

Text On Screen: 13,721 flights

00:01:24:00 - 00:01:27:00

Mark Rubinstein

...for patients and their medical escorts.

Described Video: Mother and her child walking through the airport.

Text On Screen: Atticus, Hope Air Patient, Kelowna, BC

00:01:27:00 - 00:01:32:00

Mark Rubinstein

None of this would be possible without our generous donors, our partners...

Described Video: Close up shots of mother and her child smiling as they journey through the airport.

00:01:32:00 - 00:01:34:00

Mark Rubinstein

...airlines and airports, and of course...

Described Video: Man and two women smiling as their being photographed in front of a Hope Air Plane

Text On Screen: Sabrina, Hope Air Patient, Sudbury, ON

00:01:34:00 - 00:01:37:00

Mark Rubinstein

...our volunteer pilots. But there's still so much more to do...

Described Video: Cock pit footage of pilots flying a hope air plane.

00:01:37:00 - 00:01:44:00

Mark Rubinstein

..Too many Canadians who live in remote, rural and underserved communities face inequitable access to healthcare.

Described Video: Child smiling in the cock pit of a flying plane with a teddy bear in his lap. Text On Screen: Vincent, Hope Air Patient, Sept Iles, QC

00:01:44:00 - 00:01:47:00

Mark Rubinstein

Thanks to you, we're working to ensure that no patient...

Described Video: Man and woman in with her right hand in a cast holding hands and smiling in front of a plane.

Text On Screen: Don, Hope Air Patient, Vernon, BC

00:01:47:00 - 00:01:50:21

Mark Rubenstein

...ever gets left behind.

Described Video: Airplane taking off into the sunset.

00:01:50:21 - 00:01:55:06

Stephanie Aldridge

Hi, I'm Stephanie Aldridge, Vice President, Patient Experience at Hope Air.

Described Video: Close up of a woman wearing a Hope Air logo jacket

Text on Screen: Hope Air Logo, Stephanie Aldridge, VP Patient Experience-Hope Air

00:01:55:17 - 00:01:59:17

Stephanie Aldridge

At Hope Air, we are committed to providing exceptional patient experiences,

Described Video: Young girl leaving the airport with her mother as she places her back pack in the trunk of the car.

Text On Screen: Zoe, Hope Air Patient, Windsor, ON

00:01:59:17 - 00:02:03:00

Stephanie Aldridge

and none of it would be possible without you, our supporters,

Described Video: Transition from a picture of a woman carrying a back pack ready to board a plane to close up of Stephanie Aldridge.

00:02:03:00 - 00:02:07:18

Stephanie Aldridge

who play a critical role in ensuring that Hope Air remains a lifeline for Canadians in need.

Described Video: Young boy smile as he plays on the swings with his mother.

Text On Screen: Amir, Hope Air Patient, St. John's, NFLD

00:02:07:18 - 00:02:11:00

Stephanie Aldridge

Because of your generosity, we've been able to serve more patients...

Described Video: Father with baby daughter laying in the park

00:02:11:00 - 00:02:14:00

Stephanie Aldridge

...and remove the financial barriers that stand between them...

Described Video: Young boy smiling as he spends time with his parents.

Text On Screen: Sawyer, Hope Air Patient, Kelowna, BC

00:02:14:00 - 00:02:16:06

Stephanie Aldridge

...and the care they deserve.

Described Video: Close-up of an elderly man.

00:02:16:06 - 00:02:20:06

Stephanie Aldridge

We know navigating medical journeys can be overwhelming

Described Video: Close-up of Stephanie Aldridge

00:02:20:06 - 00:02:21:06

Stephanie Aldridge

...which is why we ensure every patient.. feels supported

Described Video: An adolescent boy and elderly man in a Hope Air T-Shirt Smiling as they pose for a photograph in front of an airplane.

Text On Screen: Kyson, Hope Air Patient, Garden River, ON

00:02:21:06 - 00:02:23:00

Stephanie Aldridge

...feels supported, heard, and...

Described Video: A woman in a flying airplane smiling in front of the window showing the scenery from the sky.

Text On Screen: Lorena, Hope Air Patient, Kingston, ON

00:02:23:00 - 00:02:25:00

Stephanie Aldridge

...cared for...

Described Video: A woman sitting next to the pilot as their both smiling for the camera from the cock pit.

00:02:25:00 - 00:02:27:00

Stephanie Aldridge

Our goal is to make travel for medical treatment....

Described Video: A selfie of an adolescent boy with the pilot and another man smiling as the plane is flying.

00:02:27:00 - 00:02:32:00

Stephanie Aldridge

...Stress free so that patients can focus on what truly matters, their health.

Described Video: Close up of a smiling father carrying baby girl wearing a pink dress.

00:02:32:13 - 00:02:40:22

Mark Rubinstein

At Hope Air we have a saying that hope changes everything. That's certainly true for the thousands of vulnerable people who need our help...

Described Video: Close up of Mark Rubenstein

00:02:40 - 00:02:51:00

Mark Rubinstein

...to get to medical care each year. Let's continue to provide this hope by ensuring that every Canadian has access to the care they need, no matter who they are or where they live.

Described Video: Montage of photos of smiling children with their smiling parents riding the hope air airplane.

00:02:51:00 - 00:02:53:13

Mark Rubinstein

Thank you for believing in the mission of Hope Air.

Described Video: Close-up of Mark Rubinstein

00:02:53:13- 00:02:58:00

Text on screen: Hope Air Logo, Bridging the distance between home and hospital for Canadians in need. Hopeair.ca