

CAA Video - How to Book a Consult Video Transcript

Transcript

CAA - How to Book a Consult 1:05

[Music plays throughout]

[Text on screen: How to complete a consultation]

[Text on screen: getmaple.ca/caa]

Welcome to Maple. Let's walk through completing a consultation.

[Text on screen: Get care]

Whenever you or your family need care, simply open your Maple app and tap the 'Get Care' button on your dashboard to get started.

The app will automatically determine your location.

[Text on screen: Who is this visit for?]

Select who the visit is for.

Choose general practitioner.

Speaking with a general practitioner is part of your coverage.

[Text on screen: Select symptoms]

Next, tell us about your symptoms.

Select the symptoms you are experiencing from a list provided.

You can also add more details of your symptoms in the description section.

You can request a consultation with a general practitioner in a few minutes.

[Text on screen: Secure chat, phone call, video]

Whether you prefer a secure chat, a quick phone call or face to face via video, we've got you covered.

When your consultation begins, you'll enter our consultation room.

That's where you can have a chat with one of our providers.

They're ready to offer a medical diagnosis, prescribe medication, issue sick notes, and more.

Once your visit is complete, you will be given a consult summary.

[Text on screen: Pharmacy pickup or free delivery]

If you receive a prescription, you can pick it up from your local pharmacy or have it delivered right to your door.

It's that easy with Maple. Get started today.

END OF TRANSCRIPT