

CAA Video - How to Register Video Transcript

Transcript

CAA - How to Register 2:16

[Music plays throughout]

[Text on screen: Hey there! Did you know?]

Hey there.

Did you know?

As a CAA Member, your benefits now include Maple virtual health care.

[Text on screen: This ones for you]

If you're a CAA member in South Central Ontario or Manitoba, this one's for you.

[Text on screen: Sign up]

[Text on screen: Create your account]

[Text on screen: Get virtual care anytime, anywhere]

Accessing care on Maple is easy. Simply sign up, create your account, and get care anytime, anywhere.

So let's get you started.

[Text on screen: To create your account, visit getmaple.ca/caa]

[Text on screen: Enter your CAA Membership number]

To register for Maple, visit getmaple.ca/caa, enter your Membership number.

This can be found on your CAA Membership card.

Then if eligible, enter your account details and create a strong password.

[Text on screen: Enter your profile information; name, email, birthday, sex]

Next up, complete your profile by adding your name, email, birthday, and the sex you were assigned at birth.

[Text on screen: Review terms of use]

Once you've reviewed the terms of use, tap 'I agree' to continue.

[Text on screen: Verify your email, confirm your email address]

Finally, you'll be asked to verify your email and phone number.

Head to your email inbox and look for the email from Maple.

Open the email and click the link to confirm your email address.

[Text on screen: Confirm phone number enter verification code]

To confirm your phone number, enter the verification code you'll receive via text message.

Once you're ready, we'll take you over to the app store where you can download the Maple mobile app on iOS or Android.

[Text on screen: You're all set!]

Once you've downloaded the app, open it, log into your account, and read through the welcome screens.

Congratulations! You are now registered with Maple.

Now, get ready to tap into virtual care whenever and wherever you need it.

[Text on screen: That's not all, share your coverage with dependents]

Oh, and that's not all: You can also share your Maple coverage with your dependents.

Want to know how? We'll walk you through it!

[Text on screen: Your dashboard]

For family members under 18, start from your dashboard.

[Text on screen: Profiles]

[Text on screen: Patient profiles]

Open the left hand menu and tap 'Patient Profiles'.

Then tap 'Add a Patient' and enter their details.

Now you can get care for your loved ones right from your account.

For family members 18 and older, start from your dashboard and go to 'Patient Profiles' in the left-hand menu.

[Text on screen: Invite spouse or adult child]

Invite your spouse or adult child by entering their email address.

They'll get an email inviting them to share your Maple coverage.

Once they click 'Get Started', they'll be prompted to register or sign in.

It's that simple!

[Text on screen: Get virtual care anytime, anywhere]

Now rest easy knowing that you and your loved ones can get Maple virtual care easily, anytime, anywhere.

END OF TRANSCRIPT