

CAA SOUTH CENTRAL ONTARIO ENCHANTED EUROPE GIVEAWAY CONTEST – CONTEST RULES

ELIGIBILITY

1. The Enchanted Europe Giveaway Contest (“**Contest**”) sponsored by CAA Club Group (operating as CAA South Central Ontario) (“**CAA**”) is open to persons who reside within the club territory of CAA South Central Ontario, and have reached the age of majority in the Province of Ontario (18 years of age) as of the date of entry for the Contest with the following exceptions: employees and retirees of CAA and its affiliates, partners, suppliers, representatives, agents, advertising and promotional agencies, the independent contest agency if any, and the household members and Immediate Family of any of the above are not eligible to participate in the Contest. For the purpose of these Contest Rules, “**Immediate Family**” means spouse, mother, father, brother, sister, son or daughter, whether or not they reside in the same household.

HOW TO ENTER

2. No purchase necessary. Eligible Participants will automatically receive one (1) Contest entry for every purchase of a CAA Travel insurance policy during the Contest period, and will receive a maximum of one (1) Contest entry for submitting a quote for CAA Travel insurance during the Contest period. Purchases and quotes may be completed: (a) in person at a CAA South Central Ontario retail store; (b) online at caasco.com/SnowbirdContest; or (c) by telephone to 1-800-437-8541.
3. To enter the Contest without purchase, Eligible Participants must compose a unique 100-word essay on the importance of having travel insurance, submit it on a card or sheet of paper not exceeding 8.5 x 11” by mail to: CAA South Central Ontario, 60 Commerce Valley Drive E., Thornhill ON L3T 7P9, Attention: Manager, Travel Insurance Marketing, and write “Enchanted Europe Giveaway” in the subject line, and include their first name, last name, and preferred method of contact (email address or phone number).
4. All entries must be received by CAA during the “**Contest Period**” beginning at 12:00:01 a.m. EST on August 16, 2019 and ending at 11:59:59 p.m. EST on November 30, 2019 (“**Contest Closing Date**”). For mail-in entries, proof of mailing is not proof of receipt.
5. Entries that are incomplete, late, lost, and/or irregular in any way or sent by an unauthorized method are automatically void and will not be eligible or accepted. Entries will only be accepted as described herein and will not be accepted by any other means.
6. By entering the Contest, entrants agree to be bound by these Contest Rules.

THE PRIZE

7. One (1) prize is available to be won, consisting of the following: accommodations for 2 adults on the “Rome, Romance & Mediterranean Magic tour”, a 14-day Extraordinary Explorations® Land and Sea Tour package departing June 15, 2020 to June 28, 2020 (the “Tour”). Tour includes:
 - (a) Outbound air transportation from Toronto Pearson International airport to Rome, Italy.
 - (b) Inbound air transportation from London, England to Toronto Pearson International airport.
 - (c) A pre-cruise tour of Rome, Italy, including a 3-night stay in first-class hotel accommodation, daily breakfast, sightseeing and entrance fees as per itinerary, local English-speaking guides, and hotel portage of 1 suitcase per person.
 - (d) A 9-night Mediterranean cruise aboard the *Enchanted Princess*® in a double-occupancy Balcony Cabin; cruise includes onboard meals and entertainment as per cruise itinerary.

- (e) A Post-cruise tour of Windsor Castle in London, England en route to the airport.
- (f) All destination transfers.
- (g) Total Prize value is \$12,038 CAD .

The Prize does NOT automatically entitle the Winner to receive CAA Member-exclusive benefits that may not be made available to travellers who are CAA Members.

- 8. CAA Travel reserves the right to cancel or re-schedule any tour departure in accordance with operating requirements or circumstances beyond its control. Additional fees for checked luggage or other incidentals may be incurred and vary according to itinerary and airline. Air schedules with some tours are not available at press time and may include several connections or forced overnight at passenger's expense.
- 9. Prize winner and guest must purchase their own travel insurance. CAA Travel strongly recommends the purchase of trip cancellation insurance & emergency medical insurance prior to departure.
- 10. Please note: Participants must be able to embark and disembark cruise ships and coaches without assistance as well as have a good level of mobility for walking tours in destinations where stairs and traditional cobblestone streets can be challenging. International transportation vehicles and facilities may not meet accessibility standards.
- 11. The Prize must be accepted as awarded, and may not be assigned, transferred, substituted exchanged, refunded or redeemed for cash value. CAA reserves the right to substitute a Prize with an item of equivalent or greater retail value in the event that a Prize is unavailable due to circumstances beyond CAA's control.

THE DRAW

- 12. One (1) prize winner ("**Winner**") will be selected by random draw from all eligible entries received during the Contest Period. The decision will be made by CAA on December 13, 2019 at 2:00 p.m. EST at its head office located at 60 Commerce Valley Drive East, Thornhill, ON.
- 13. The odds of winning a Prize will depend on the number of eligible entries received during the Contest Period.

WINNER CONFIRMATION

- 14. Selected entrants will be notified at the phone number or email address provided at the time of entry. No communication or correspondence will be entered into, except with selected entrants.
- 15. To be confirmed a Winner, the selected entrant must:
 - (a) confirm in writing its compliance with these Contest Rules;
 - (b) accept the Prize as awarded;
 - (c) correctly answer a mathematical skill-testing question without assistance of any kind, whether mechanical or otherwise, and within the time prescribed; and
 - (d) sign and return a Declaration of Eligibility and Release, in the form requested by CAA, within five (5) business days from the date of delivery thereof.
- 16. The mathematical skill-testing question will be administered by mail and returned to CAA South Central Ontario, 60 Commerce Valley Drive E., Thornhill, Ontario L3T 7P9.
- 17. If the selected entrant cannot be contacted by telephone or email within five (5) business days of the first attempt to contact him/her and after a minimum of two (2) attempts, or fails to be

confirmed as a Winner within the time prescribed, he/she will be disqualified and will not receive any Prize, and another eligible entry will be selected from the remaining eligible entries received until such a Winner is confirmed. Disqualified entrants will have no recourse towards CAA or anyone involved in the Contest.

18. Selected entrants are subject to verification by CAA and/or its designated representatives, in their sole discretion.

AWARDING OF PRIZES

19. CAA will contact the Winner directly to arrange all the details of the Prize.
20. Refusal by an entrant to accept the Prize or any part of the Prize releases and forever discharges CAA and its agents from all obligations related to the Prize, including delivery. The Winner is solely responsible for all expenses which are not included in the Prize description above.
21. All accommodations (i.e. hotel, cruise, air) are subject to the host's policies, which may change without notice to CAA or the entrant.
22. Winner agrees to be responsible for the conduct of his or her guests. Winner and his or her guests will be solely responsible for transportation to and from Toronto Pearson International Airport and for incidentals for purchase (i.e. parking, food, room service, movies, internet, laundry) unless otherwise indicated in these Contest Rules.
23. If hotel suite is unavailable, it may be replaced with comparable accommodations at the same hotel (i.e. replace one suite for two regular rooms) or a different hotel subject to Sponsor's prior approval.
24. Smoking/Non-smoking/special accommodation room types are not guaranteed.

GENERAL RULES

25. By entering the Contest, entrants agree to release CAA and its affiliated companies, and their officers, directors, employees, suppliers, sponsors, administrators, representatives and agents, including but not limited to CAA's advertising and promotional agencies (the "Releasees") from any and all liability claims or actions of any kind whatsoever arising from their participation in the Contest or use of any Prize awarded as a result of this Contest.
26. CAA's suppliers are independent third parties over which CAA does not exercise any control. CAA is not responsible for the acts or omissions of these suppliers, nor does it assume any responsibility for any claims, losses, damages, costs, expenses, delays or loss of enjoyment to the Winner.
27. By entering the Contest, entrants consent to the use of their personal information for the purposes described as follows. All entries become the property of CAA and none will be returned. By completing the entry form, all entrants consent to the collection, use, and distribution of their personal information by CAA for the purposes of administering the Contest and for any purpose required or permitted by law. CAA may, from time to time, upon consent of the entrant, use the personal information provided in connection with this Contest to (i) contact selected entrants for the purpose of notifying him/her, (ii) contact entrants directly regarding products and services provided by CAA and its affiliates, and (iii) research the effectiveness of websites and the marketing, advertising and sales efforts of CAA and its affiliates. Please see CAA's Privacy Policy at www.caasco.com/privacy for more information.
28. By entering the Contest, entrants agree that the decisions of CAA are final and binding. CAA may, at its sole discretion, terminate or withdraw any Contest entry without liability and without

notice to the entrant. CAA reserves the right, in its sole discretion, to cancel, modify or suspend this Contest for any reason including should a virus, bug, unauthorized human intervention or other cause beyond the reasonable control of CAA corrupt or affect the security or proper administration of the Contest. Any attempt to deliberately damage any website or to undermine the legitimate operation of this Contest is illegal, and should such an attempt be made, CAA reserves the right to seek remedies and damages to the fullest extent permitted by law, including, where appropriate, criminal prosecution. Entries are subject to verification and will be declared invalid if they are illegible, mechanically reproduced, mutilated, forged, falsified, altered or tampered with in any way. CAA reserves the right to change the terms of this Contest or terminate it at any time, without prior notice.

29. Only one (1) entrant's name may appear on the entry form. In the event of a dispute as to the identity of a selected entrant based on an e-mail address, the winning entry will be deemed to have been made by the Authorized Account Holder of the e-mail address at the time of entry. The "Authorized Account Holder" is the natural person who is assigned an e-mail address by an internet service provider, or other organization responsible for assigning e-mail addresses for the domain associated with the e-mail address in question.
30. CAA assumes no responsibility for entries which are late, lost, stolen, damaged, illegible, incomplete, misdirected, postage due, destroyed or delayed. CAA assumes no responsibility for any failure of the Contest website or computer systems during the Contest Period, for any problems or technical malfunction of any telephone network or lines, computer on-line systems, servers, access providers, computer equipment, software, failure of any entry including an online entry to be received by CAA on account of technical problems or traffic congestion on the Internet or at any website, or any combination thereof including any injury or damage to an entrant's or any other person's property (including computer) related to or resulting from participating in, or downloading any material in relation to the Contest.
31. By accepting a Prize in this Contest, entrants consent to the use of their name, city of residence, voice, photograph, image or likeness in any publicity or advertisement carried out by CAA in connection with this Contest without any further compensation.
32. This Contest is subject to all applicable federal, provincial, and municipal laws and shall be governed by the laws of Ontario.
33. All applicable federal, provincial and municipal taxes are the sole responsibility of the Winner.
34. ©CAA trademarks owned, by and use is authorized by, the Canadian Automobile Association. Making bad days good. And good days better.® is a registered trademark of CAA Club Group.
35. This Contest is sponsored by, and is at the sole discretion of, CAA Club Group.