



For Immediate Release

## New proposed bill is the right step towards reforming the towing industry

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*Changes to Ontario's Consumer Protection Act took effect in 2017, however problems persist*

**Toronto, ON, October 25, 2018** – [CAA South Central Ontario \(CAA SCO\)](#) applauds, MPP Gila Martow's motion to table Bill 39, Accessible Parking and Towing Industry Review Committee Act, 2018. The bill, if passed, would establish a committee to focus on issues like provincial towing licencing, training and consumer protection. All three have been front of mind for CAA, its members and contractors for many years as part of the organization's ongoing efforts around reforms for the towing industry.

"CAA SCO supports Bill 39, and encourages MPPs from every party at Queen's Park to also support this legislation during second reading in the Legislature. The bill will help to design a single provincial framework that will assist small businesses in their operations, and protect consumers," says Teresa Di Felice, assistant vice president, of government and community relations at CAA South Central Ontario.

CAA has been actively working with stakeholders and government officials to review and reform the towing industry. This summer, CAA launched the Towing Bill of Rights, to ensure Ontario motorists are familiar with the provincial rules and regulations that protect consumers and regulate the towing in Ontario.

The initiative highlighted that many consumers do not feel educated about their rights if they require a tow or roadside assistance. CAA's advocacy efforts have identified that more work needs to be done to protect consumers, and Bill 39 is the right step in providing that opportunity.

"Bill 39 provides an opportunity to discuss challenges that the towing industry faces in Ontario, from repetitive and redundant costs to inconsistencies between municipalities. Establishing a provincial framework will help to ensure the viability of the towing industry, assisting motorists in their time of need", adds Di Felice.

### About CAA South Central Ontario

For over a hundred years, CAA has been helping Canadians stay mobile, safe and protected. CAA South Central Ontario is one of nine auto clubs across Canada providing roadside assistance, travel, insurance services and Member savings for our over 2 million Members.

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