

## CLUB ASSIST LIMITED WARRANTY – EFFECTIVE ON PRODUCT SOLD ON OR AFTER JANUARY 1, 2016.

Club Assist Canada Inc. (CA), an independent company from CAA, warrants only to the original purchaser that this battery is free of defects in materials and workmanship, for the designated number of months outlined below. Should any battery fail to perform due to a defect in material or workmanship, and is not merely discharged, it should be returned to an authorized CAA Battery Service Provider or CAA Approved Auto Repair Service facility along with the original bill of sale.

Batteries will be warranted as outlined below. No cash refunds.

- Within thirty-six (36) months from the date of original purchase, all CAA-branded batteries designated for passenger cars and sport utility vehicles found to be defective in materials or workmanship will be replaced free of charge. Warranty does not cover removal of old battery or installation costs for the new battery.
- Within three (3) months from the date of original purchase, all batteries designated for taxi, limo, or courier vehicles found to be defective in materials or workmanship will be replaced free of charge. Warranty does not cover removal of old battery or installation costs for the new battery and there is no right to purchase a battery at a discounted price following the expiration of the free-replacement period.
- Within six (6) months from the date of original purchase, passenger vehicle batteries installed in a truck that is over ¾-ton found to be defective in materials or workmanship will be replaced free of charge. Warranty does not cover removal of old battery or installation costs for the new battery and there is no right to purchase a battery at a discounted price following the expiration of the free-replacement period.

With respect only to batteries installed in passenger cars and trucks through ¾-ton size, where, following the expiration of the 36-month free-replacement period, but prior to the expiration of the 72-month total limited warranty period, if your CAA Battery is found to be defective in materials or workmanship, you may purchase a replacement CAA Battery at a discounted price. The discounted price will be Club Assist's retail price or, where you are a CAA Member, Member price minus the following discounts:

- With respect to batteries found defective in materials or workmanship in months 37 to 48 from the date of original purchase, a discount of 40% of Club Assist's retail price or, where you are a CAA Member, 40% of Member price.
- With respect to batteries found defective in materials or workmanship in months 49 to 60 from the date of original purchase, a discount of 25% of Club Assist's retail price or, where you are a CAA Member, 25% of Member price.
- With respect to batteries found defective in materials or workmanship in months 61 to 72 from the date of original purchase, a discount of 10% of Club Assist's retail price or, where you are a CAA Member, 10% of Member price.

## WARRANTY EXCLUSIONS

The Club Assist limited warranty provides for battery replacement resulting from manufacturer defects only; it does not cover premature failure due to the neglect, damage, or abuse of the battery.

Warranties do not apply in the following cases: a) the battery is merely discharged and still serviceable; b) the container, covers, or terminals are broken; c) the battery has been frozen or damaged due to neglect or abuse; d) the battery is damaged due to over or undercharging; 3) the battery fails because of fire, collision, wreckage or explosion or because of a faulty electrical system; or, f) a battery is used in applications for which it was not designed, or is installed or charged in reverse polarity.

Any CAA Battery that is used in a non-automotive application will void the warranty as it is not recommended or built for those applications. This includes, but is not limited to the following: marine applications, deep cycle or continual discharge applications, golf carts, electric wheel chairs, lawn mowers and auxiliary batteries used for standby power for vehicle lights or accessories, such as boom boxes or refrigeration units. These applications require a deep-cycle battery that is made specifically for these requirements.

## COLD CRANKING AMPS @ 0° F (CCA)

Cold Cranking Performance @ 0 degrees Fahrenheit is a rating used to describe the battery's high rate discharge capability at low temperature. It is the discharge load in amperes that a new, fully charged battery in a temperature of 0° F (-18°C) can continuously deliver for 30 seconds and maintain a terminal voltage equal or higher than 1.20 volts per cell. This is the battery rating listed under the heading O.E. CCA (0°F), which is recommended by MOST vehicle manufacturers for use on each vehicle listed in the application guide.

## CLUB ASSIST BATTERY WARRANTY – APPLIES TO PRODUCT SOLD PRIOR TO JANUARY 1, 2016.

### WHAT DOES THE CAA BATTERY WARRANTY COVER?

For a free replacement warranty installation, the service Provider receives a credit towards a replacement battery for the one installed. For Members who have a free replacement warranty, the original installation date remains the purchase date and the battery warranty only continues through the original warranty period.

The battery must be properly tested, as indicated by the test code, and fail the original test to qualify for free replacement. The battery test results may be independently audited by Club Assist. If the test results do not meet the testing requirements, the battery will not qualify for warranty. Club Assist requires the battery to be tested in the vehicle to determine if the battery's premature failure was a manufacturing fault, abuse, neglect or extreme heat, failed charging system, etc.

The warranty is for a replacement battery and does not include a cash refund of any amount. The battery warranty is non-transferable and the warranty is intended solely for the original user or purchaser. The battery's warranty does not continue with the vehicle. The warranty does not continue if the battery is moved to another vehicle.

### PRO RATA WARRANTY ADJUSTMENT

The pro rata warranty covers battery failure due to manufacturer's defects following the expiration of the 36-month free-replacement period, but prior to the expiration of the 72-month total limited warranty period. CAA Batteries found to be defective in materials or workmanship during the 37th through 72nd month period following the original purchase and installation date will be replaced on a prorated cost basis calculated using the number of months the failed battery had been in service.

The pro rata service adjustment is calculated in months, and applies only to batteries installed in passenger cars and trucks through one-ton size. Passenger vehicle batteries installed in a truck that is over one ton will be replaced free of charge within a six-month period from the date of purchase. No pro rata applies. Taxi, limo, or courier vehicles will carry a three-month free replacement warranty from date of purchase. No pro rata applies.

### PRO RATA WARRANTY PROVIDER CREDIT CALCULATION

#### Member:

**Months used X Member cost per month = Replacement cost to Member**

For example, an ERS call to a customer results in a battery replacement for a 24F (Member price \$173.91/non-Member \$198.91) battery that was installed 40 months earlier. The cost to the Member for a new battery would then be: **40 x \$2.42 = \$96.80**

#### Non-Member:

**Months used X retail cost per month = Replacement cost to non-Member**

Using the 24F, 40-month example again, the replacement cost to the Non-Member for a new battery would then be: **40 x \$2.76 = \$110.50**

**LIMITATIONS:** THE WARRANTIES SET FORTH HEREIN ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES EXPRESSED OR IMPLIED OR STATUTORY, INCLUDING THE WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THE WARRANTIES PROVIDED HEREIN MAY NOT BE ASSIGNED OR TRANSFERRED BY THE ORIGINAL USER AND ARE THE EXCLUSIVE REMEDY FOR ALL CLAIMS, DAMAGES, OR LOSS ARISING OUT OF DEFECT OR FAILURE OF A BATTERY. CLUB ASSIST IS NOT LIABLE FOR CONSEQUENTIAL, INCIDENTAL, COMMERCIAL OR PROPERTY LOSS OR DAMAGE, WHETHER BASED UPON TORT OR CONTRACT OBLIGATION.

Note: Some provinces do not allow limitation on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to your battery purchase.

**For Replacement Call: 1-800-CAA-HELP (222-4357)**

## MANUFACTURER'S RESERVE CAPACITY (MRC)

Sometimes a battery may have to provide power for ignition and lighting in the event of a failure in the vehicle's electricity generating system. This capability, defined as the Reserve Capacity rating, is the number of minutes a new, fully charged battery in a temperature of 80°F (27°C) can be continuously discharged at 25 amperes and maintain a voltage equal to or higher than 1.75 volts per cell.

