

## Transcript

### CAA thanks Lynda by honouring her father-in-law

[Soft music plays throughout]

00:00:00 - 00:00:10

Gary >> To show our appreciation to Canadians for voting CAA Canada's most trusted brand, we wanted to say, "Thank You". We asked Canadians, "How can we lend a helping hand?"

[Video: *Landscape of farmland covered in snow, Gary from CAA is in the driver's seat of a car talking to camera. View of vehicle on snowy road driving through a snow-covered small town.*]

[Text on Screen: *St. Clements, Ontario*]

00:00:10 - 00:00:20

Gary >> We had a story sent in by Lynda about her father-in-law who had recently passed away. In his honor they planted an oak tree. This is one of those stories.

[Video: *Gary speaking while driving. Images of historic mementos and photos of Lynda, her husband Richard and their father.*]

00:00:20 - 00:00:26

Gary >> Hi Richard!

Richard >> Hi!

Gary >> Hi, I'm Gary from CAA.

Richard >> Hi Gary!

Gary >> Nice to meet you!

Richard >> Come on in guys.

Gary >> Thank you!

[Video: *Gary knocking on a large front door with a wreath hanging. Richard opens the door and Gary introduces himself and is invited in.*]

[Sound effect: *the sound of knocking on the door.*]

00:00:26 - 00:00:46

Gary >> So Lynda, your request online was amazing! What made you want to respond?

Lynda >> My father-in-law always wanted to be remembered by an oak tree. Strong like an oak! So we planted an oak tree at his memory. It's very dark in our backyard though so hard to see it at night and the thought of having beautiful lights on it that we could look at and enjoy meant a lot.

*[Video: Gary is sitting in the living room with Lynda and Richard having a conversation. Various photos of Lynda's father-in-law with his extended family. Various family members and grandchildren looking on.]*

00:00:47 - 00:00:52

Gary >> What a beauty!

Richard >> It is!

Gary >> Well, we're gonna leave you to it Stefan.

*[Video: Gary and Richard walk out to the oak tree as the snow gently falls. Stefan, who is installing the lights on the oak tree is working away.]*

00:00:53 - 00:01:02

Richard >> My dad always wanted the best for me. He wanted me to make sure that what he had learned from his trade that was passed on to me, I continued to be very good at what I do, the best I can be.

*[Video: Back in the living room, Lynda, Richard and Gary continue their conversation. Photos of Richard and his father.]*

00:01:02 - 00:01:38

Gary >> Well we're getting ready to go outside pretty soon. Gather the family and I think we have a surprise for you.

Everybody >> Oh! Wow! [gasps of wonder]

Richard >> Awesome! [laughter] Dad if you can see us then you can be very proud of this beautiful tree and everybody here honour you today. Love you dad.

Everybody >> Love you Dad!

Richard >> Well, Gary, we're very appreciative this is a big day for all of us. Now at night when it's dark here in the country we turn the lights on and then we think of our father.

Gary >> It's wonderful!

Richard >> Thank you so much, we're like family now!

Gary >> We are!

[Video: *The light installation is complete, and the family gathers with roses in hand to head outside in the dark for the tree-lighting ceremony. As the tree is lit, the lights illuminate the dark night. Richard speaks at the tree lighting ceremony. Next to the tree is a photo of Richard's father on a plaque. Each family member lays down a rose by the tree.*]

[Sound effect: *The sound of laughter and clapping*]

00:01:39 - 00:01:47

[Soft music plays]

[Video: *Blue screen with CAA Logo.*]

[Text on Screen: *Thank you Canada for putting your trust in us. CAA making bad days good. And good days better™.*]