

Transcript

CAA thanks Nancy with a musical surprise for her dad

[Gentle piano music plays throughout]

00:00:00 - 00:00:07

Sheena >> CAA was voted Canada's number one most trusted brand. In return we wanted to thank Canadians by lending a helping hand. Lance's daughter, Nancy, reached out to us and asked if we could hire a pianist to come and perform on their family piano. We're just heading over to their house now, to hear their story.

[Video: *View of snow-covered farmland. Sheena is driving a vehicle through a small town and speaking to camera. Photo of Lance with family and grandchildren. Family piano is featured.*]

[Text on Screen: *Kitchener, Ontario*]

00:00:21 - 00:00:50

Nancy >> Hi.

Sheena >> Hi Nancy, I'm Sheena with CAA. Is Lance around?

Nancy >> Yes. This is Sheena from Canada.

Sheena >> Hi! Nice to meet you!

Nancy >> Well my dad, um, about 8 months ago, was diagnosed with um, 2 different cancers. So, I thought, "Why not have a professional, a real professional pianist, come into our home and play some of our dad's favorite songs?"

[Video: *Sheena knocks on Lance's door. Nancy answers and greets Sheena, welcoming her inside and introduces her to Lance who is sitting down in the living room. They all sit down for a conversation.*]

[Sound effect: *the sound of knocking on a front door*]

00:00:50 - 00:01:02

Sheena >> So Lance, we've got a special classical pianist that will be coming here to perform some of your favorite songs for you today.

Lance >> That's great!

Pianist >> Nice to meet you.

Lance >> Isn't that nice, yeah!

[Video: *Sheena shares the good news with Lance. Lance meets the professional pianist who begins to play the family piano.*]

[Sound effect: *the sound of upbeat song played on the piano.*]

00:01:02 – 00:01:28

Lance >> I like the old type music. My dad was a trumpet player. This is him in the First World War. I had a lot of fun banging out tunes together. My mother bought that piano when I was three or four. It was just part of growing up. I always wanted my daughters to play the piano.

[Sound effect: *the sound of piano playing and clapping. Applause.*]

[Video: *Lance shares photos of his father who was a WW1 Veteran. Lance is dancing to the piano playing with daughter Nancy*]

00:01:30 - 00:01:42

Lance >> The old piano getting played the way you can do it, you made my day. I'm wondering we could do the same thing tomorrow!

[Sound effect: *the sound of piano playing and laughter*]

[Video: *Lance shakes pianist's hand. Transition to blue screen with CAA logo.*]

[Text on Screen: *Thank you Canada for putting your trust in us. Making bad days good. And good days better.™*]